

Appendix 1B – e-mail correspondence between Ladan Mohamud and the business

On 11 Nov 2022, at 11:08, Mohamud Ladan: H&F <ladan.mohamud@h&f.co.uk> wrote:

Hi,

Please see letter attached following the recent underage sale on the 12th October 2022.

Kind regards

Ladan Mohamud
Trading Standards Officer

On 11 Nov 2022, at 12:53, viji raji <viji.raji@h&f.co.uk> wrote:

Hi

We would like to give written answer

1 supervisor (arranging and managing staff and delivery and supervision)

2)four employees and all of them serve customers

3)yes

4)all staff were given on the job training

We have given training on following

How to check ID,What type of ID,explaining about challenge 25,

What are the age restricted products ,do not serve when elder person purchase age restricted products for under age persons ,do not accept photo ID asking everyone ID etc

5)yes

6). 2 years,last week

7)we are giving alerts to staff about asking ID every three or four hours and ask staff to write down any refusal

And we check CCTV as well to check staff asking ID to all young people

8)yes , we already trained them to keep refusal record

9)every three or four hours we give the reminder to employees about ask ID by in person or by calling to the land line or their personal mobile when we are outside

Checking refusal records

Warning to staff about termination when they failure to ask ID

Warning to send for training to council

Ask them to read about under age sales restrictions or Google it online to get the knowledge about under age sales

Every week on the job and verbal training

10)I apologise for this incident and we warned him and we are sending him for training coming November 22 on council

He explained he has seen the ID through coronavirus protection glass ,glass not clear
And he apologised and promised to be alert and ask everyone ID and get the training on council

Please forgive this incident we will be 200% alert after this incident

I send you the attachment shortly

Thanks

Sent from my iPhone

On 14 Nov 2022, at 13:49, Mohamud Ladan: H&F <Ladan.Mohamud@hmf.gov.uk> wrote:

Hi Viji,

I've reviewed your answers, as I understand you are the supervisor,

Can you confirm who is the owner/manager of the business?

Kind regards

Ladan Mohamud
Trading Standards Officer

From: viji raji <viji.rajani@hmf.gov.uk>

Sent: 14 November 2022 15:00

To: Mohamud Ladan: H&F <Ladan.Mohamud@hmf.gov.uk>

Subject: Re: IMPORTANT! - Broadway F&W - 51 Fulham Broadway - SW6

Pirabakaran shan

Sent from my iPhone

From: viji raji <viji.rajani@hmf.gov.uk>

Sent: 14 November 2022 17:55

To: Mohamud Ladan: H&F <Ladan.Mohamud@hmf.gov.uk>

Subject: Re: IMPORTANT! - Broadway F&W - 51 Fulham Broadway - SW6

But currently I am in charge to the shop And managing and looking after the shop as Shan on holiday last three months

Sent from my iPhone

On 14 Nov 2022, at 16:19, Mohamud Ladan: H&F <Ladan.Mohamud@hmf.gov.uk> wrote:

Do you have a contact number so I can speak to you about the written interview?

Ladan Mohamud
Trading Standards Officer

On 14 Nov 2022, at 17:36, viji raji <[redacted]> wrote:

07 [redacted] 585

Sent from my iPhone

On 15 Nov 2022, at 13:07, Mohamud Ladan: H&F <[redacted]> wrote:

Hi Viji,

I tried to call you but no answer,

Do you have permission from the owner do answer these questions? I know you mentioned you are in charge what is your full name?

Is the business registered on companies house? If yes, what's the company name?

Ladan Mohamud
Trading Standards Officer

From: viji raji <[redacted]>

Sent: 15 November 2022 14:02

To: Mohamud Ladan: H&F <[redacted]>

Subject: Re: IMPORTANT! - Broadway F&W - 51 Fulham Broadway - SW6

Yes I have permission ,currently I am running the shop as the owner on holiday

My name is Sinna thurai

Yes Registerd

BROADWAY FOOD & WINE LTD

Sent from my iPhone